

DDI Online Course Catalog

Audience: Staff and Faculty

- Addressing Poor Work Habits – Handle poor work habits
- Authenticity and Transparency – Explore neuroscience to build trust
- Being Business Savvy – Understand business functions and business-related data
- Being Prepared to Take the HEAT – Learn how to manage customer interactions
- Boost Your Resilience – Overcome stress and adversity with resilience
- Building an Inclusive Culture – Learn behaviors to create an inclusive workplace
- Building Partnerships Inside and Outside Your Organization – Identify, build, maintain and evaluate partnerships
- Building Rapport Virtually – Connect and build rapport with interviewees virtually
- Building Trust in Your Work Environment – Become aware of how behavior influences trust
- Building Uplifting Partnerships – Build relationships based on trust and effective communication
- Career Coaching Conversations – Develop employees with career coaching
- Career Connection Points – NEW – Connect with individual to help their career growth
- Coaching Challenges: Tips from a Coach – Navigate challenging coaching situations
- Communicating Effectively to Improve Your Leadership Brand – Craft communications to maintain a consistent and authentic brand
- Communicating Virtually – Ensure virtual communications are clear and effective
- Contributing to an Inclusive Culture – Create an inclusive environment
- Conversations with Courage and Candor – NEW – Handle difficult conversations courageously
- Creating a Coaching Culture on Your Team – Create a culture of coaching within your team
- Data-Driven Decision Making – Collect and analyze information to accelerate action
- Developing Individual Team Members – Guide the development of others
- Discover Your Unique Coach Qualities – Tap into your unique coach qualities

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- Driving for Results – Set priorities and achieve results
- Embracing Change: Yourself & Others – Respond positively and remain open to change
- Engaging Quiet Quitters – NEW – Recognize the signs and causes to prevent disengagement
- Ensuring Your Team Avoids Burnout – Identify and address team burnout
- Everyday Engagers – Enhance team satisfaction in simple yet powerful ways
- Finding Balance Within a Multicultural Team – NEW – Work and thrive with partners from diverse backgrounds
- Finding Control During Change – Move through change successfully
- Gaining Momentum as a New Leader – Transition from individual contributor to leader
- Giving Feedback for Improvement – Comfortably handle feedback for imp
- Giving Positive Feedback – Provide feedback in a positive way
- Handling Emotion and Upset – Use empathy to handle emotional situations
- Influencing Others to Make Things Happen – Learn techniques to help achieve commitment for action
- Interaction Skills Challenge – Practice the Interaction Essentials for better conversations
- Leading a High-Performing Team – Guide team to reach peak performance
- Leading Hybrid Teams – Focus on skills to succeed in a hybrid workplace
- Leading Self in Times of Crisis – Manage personal tendencies and derailers in times of stress
- Leading Teams Virtually – Achieve optimal team performance while working virtually
- Leading Virtual Meetings – Lead effective and engaging meetings virtually
- Letting Go and Delegating More – Discover how to allocate the right work to the right people
- Leveraging Diversity – Leveraging differences to achieve improved results
- Making Accelerated Decisions – Identify the best decision in the time available

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- Managing a Multigenerational Team – Challenge assumptions and work better across generations
- Managing the People Side of Risk – Build an effective risk culture
- Mastering Executive Interactions – Build senior leaders’ skills to improve interactions
- On to the Next Adventure – Determine job fit and prepare for an interview
- Overcoming Your Workplace Burnout – Prevent and recover from workplace burnout
- Panel Interviewing – Attract, hire and retain the best talent
- Peer Coaching Essentials – NEW – Create a solid peer coaching foundation
- Preparing for Difficult Conversations – Navigate tough conversations
- Prioritizing and Productivity – Overcome barriers to stay focused on results
- Purposeful Networking – Learn to be deliberate and strategic in how you invest your energy in networking
- Resolving a Conflict You’re Involved In – Learn techniques and skills to resolve a conflict
- Retention Drivers – Retain top-performing employees
- Setting SMART Goals to Manage Performance – Create SMART performance goals
- Sparking a Culture of Innovation – NEW – Empower your team to innovate and experiment
- Stand and Huddle: Short Meetings that Address Team Challenges – Plan shorter meetings to meet team needs
- Starting Strong – Prepare how to execute an effective onboarding process
- Steps for Great Service – Discover key steps for successful customer experiences
- Storytelling with Data – NEW – Utilize data to effectively convey your message
- The Power of Seeking – Encourage the best in people and build confidence
- Unconscious Bias: Awareness into Action – Become aware of biases in order to make better decisions
- What’s on Your Radar? – Focus time and energy to meet strategic goals